

Terms of Service

Real Estate Photography

HOME PREPARATION

Please ensure your home is fully prepared for photography prior to your scheduled appointment. The photographer is not responsible for moving or rearranging items and is not expected to wait while spaces are being prepared. While the photographer may make minor adjustments within the scheduled time, significant clutter or unprepared areas may result in cancellation of the session. In such cases, the photographer reserves the right to cancel, request an explanation, and leave the premises. A \$100 rescheduling fee, including any travel costs, will apply. The photographer will coordinate with our office to reschedule the appointment.

ADVANCE PAYMENT POLICY

Full payment is required no later than one day before your scheduled shoot. If payment is not received by the deadline, your appointment will be canceled without notice.

REFUND POLICY

We are committed to delivering high-quality photography services at a competitive price. While we will make every effort to address and correct any concerns promptly, we do not offer refunds under any circumstances. If you are unsatisfied with your images, please contact us with specific feedback, and we will work with you to arrange a reshoot if necessary. You may be required to be present to approve any revised photos.

RESCHEDULING POLICY

Rescheduling must be done at least **24 hours** in advance. A rescheduling fee of \$100 will apply for changes made within 24 hours of the scheduled time, including associated travel costs. Clients are allowed a maximum of **two reschedules** per booking.

COPYRIGHT NOTICE

In accordance with the Copyright Act (Title 17, U.S. Code), all image copyrights remain the sole property of the photographer. Clients are granted a limited-use license upon full payment, allowing usage for marketing purposes. Images may not be resold, relicensed, redistributed, or used to create derivative works without prior written consent from the photographer.

PROPERTY ACCESS

If the photographer is unable to access the property due to client error—such as incorrect lockbox codes, missing keys, animal safety concerns, or other issues—a \$100 rescheduling fee will be charged, including any applicable travel expenses.

NATURAL LIGHT CONDITIONS

Please be aware that lighting conditions—including sunlight, shadows, and shade—are beyond the photographer's control. To ensure optimal results, we recommend that you coordinate with the seller to determine the best time of day for natural lighting and communicate this to the photographer prior to booking.

AERIAL PHOTOGRAPHY

Aerial photographs are final and non-refundable. The photographer is not liable for any visible elements within the images, such as vehicles, debris, dead grass, or structures. In the event of inclement weather, high winds, or restricted airspace (NFZ), the photographer reserves the right to cancel aerial photography for safety reasons.

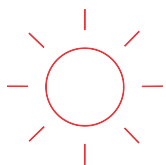
NON-STANDARD SHOOTING AREAS

Photos will only be taken in standard listing areas. Non-standard areas such as garages and closets will not be photographed unless specifically requested in advance. Please notify the photographer before the session begins if you would like these areas included.

3D MATTERPORT TOUR ACTIVATION

We provide free Matterport hosting for up to six (6) months. If the listing is removed from platforms such as MLS or Zillow before the 6-month period, the model will become inactive. Additional fees will apply for extended hosting beyond six months.

Thank you for reviewing our Terms of Service. If you have any questions or need further clarification, please don't hesitate to contact us.



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